

QUALITY POLICY

INTRODUCTION

Quality is an integrated part of our identity, our values and the way we do business. The purpose of this policy is to ensure that quality is anchored in all our activities and processes, creating a fundamental dimension for our growth.

The policy supports our overall organisational management, productivity, the bottom-line and our commitment to create competitive advantages for our customers.

RESPONSIBILITIES

This policy sets out the following responsibilities:

- Ensure setting of quality standards and objectives to monitor, measure and document progress towards quality with full transparency
- Integrate quality as a fundamental dimension throughout all stages of our activities, processes and the entire supply chain
- Establish internal practices for continual improvement of business operations through application of Quality and Product Safety Management Systems
- Ensure compliance with ISO9001 and BRC Global Standard for Packaging, as well as legal requirements
- Meet expectations of our customers and other stakeholders with respect to quality and product safety standards by ensuring product integrity and eliminating potential hygiene hazards
- Establish and communicate expectations to the quality standards to our suppliers, ensuring that these are verified and approved by Faerch
- Ensure that our employees are involved in and dedicated to achieving high quality standards through education, training and coaching
- Establish benchmark and knowledge sharing methods on quality tools, equipment and processes
- Communicate openly about our performance related to quality.

GOVERNANCE

This policy has the following references:

- ISO 9001 Management System
- BRC Global Standard for Packaging

Management, January 2021



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